



大眾銀行(香港)
PUBLIC BANK (HONG KONG)
(馬來西亞大眾銀行附屬公司 A subsidiary of Public Bank Berhad, Malaysia)

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ATM Security Advice

In view of increasing number of ATM skimming fraud attempts in Hong Kong, Public Bank (Hong Kong) Limited (“the Bank”) wishes to remind cardholders to be more alert in using Automatic Teller Machines (ATMs).

Cardholder should cover the keypad when entering the Personal Identity Number (PIN) and check whether anyone is trying to peek at your password. Each ATM of the Bank has a keypad and keypad cover – If customer finds the keypad or cover is damaged or removed, please immediately stop using the ATM and contact our branch staff or call our service hotline.

If customer finds the card insert slot is damaged, altered, removed or installed with any suspicious device, please immediately stop using the ATM and contact our branch staff or call our service hotline.

Count the banknotes immediately after each cash withdrawal. Do not take away any banknotes at the cash dispenser or ATM card at the card insert slot left behind by someone else. Let the banknotes or ATM card return to the ATM automatically.

Report Card Loss or Anything Unusual in Using ATMs, please call our service hotline at (852) 2853 4777.

Public Bank (Hong Kong) Limited