

25 September 2023

Announcement – Launch of e-Statement and e-Advice Service

Dear Valued Customers,

To promote environment sustainability, we are pleased to announce that the e-Statement and e-Advice (collectively **"the e-Services"**) have been launched via Net Banking and PBHK Digi with effect **from 25 September 2023**. You may enjoy the convenience of viewing of e-Statement and e-Advice free of charge via Net Banking or PBHK Digi after successful subscription. No longer waiting for the post.

New Service of this enhancement

- Subscribe the e-Services via Net Banking
- View and download e-Statement / e-Advice via Net Banking or PBHK Digi

Types of e-Statement and e-Advice

- Consolidated Statement
- Monthly Statement of Securities Account, Statement of Securities Account, Securities Confirmation Note
- Annual Mortgage Loan Interest Statement
- Time Deposit Confirmation, Time Deposit Renewal Advice, Time Deposit Withdrawal Advice

Important Note

- Customer should ensure to register a valid and up-to-date Hong Kong mobile number and email address with the Bank for a smooth login at Net Banking or PBHK Digi.
- Customer can enjoy free of charge access to the e-Services.
- Customer may subscribe or change the subscription status of the e-Services via Net Banking only.
- The subscription instruction for the e-Services will be effective 2 working days (excluded Saturdays) after subscription.
- The e-Services are applicable to Personal account customers and Corporate account customers.
- PBHK Digi is not applicable to the accountholder type of: - Joint;
 - Sole Proprietorship;



- Partnership; and
- Limited Company
- After the successful subscription of the e-Services:
 - the Bank will no longer deliver hardcopy e-Statement / e-Advice to the accountholder(s); and

- accountholder(s) may retain e-Statement / e-Advice for up to 7 years, starting from the day of subscription.

Steps

A. <u>How to subscribe the e-Statement and e-Advice services (For Net Banking Only)</u>

- 1. Login to Net Banking, select "e-Statement / e-Advice" from the menu and select "Manage e-Statement / e-Advice".
- 2. Select the types of documents to be received in electronic version.

		e-Statement / e-Advice		
Account	۲			
Fund Transfer	►			
Bill Payment	•	View e-Statement / e-Advice	Manage e-Statement / e-Advice	
Time Deposit	۲	Please select the receiving format of the Statem	ient / Advice :	
e-Statement / e-Advice	•	Document Type	Electronic Version	Paper Version
Registration & Settings	•	Consolidated Statement	۲	0
Application & Request	•	Statement of Securities Account / Securities Confirmation Note	۲	0
Daily Limit Enquiry		Annual Mortgage Loan Interest Statement	۲	0
Rate Enquiry	•	Time Deposit Advice	۲	0
Internet Banking Transaction History Enquiry	g			Submit

B. How to view and download e-Statement / e-Advice

1. Login to Net Banking, select "e-Statement / e-Advice" from the menu and select "View e-Statement / e-Advice" to view the relevant e-Statement / e-Advice; Or

		🔘 e-Statement / e-Advice	9	
Account	•			
Fund Transfer	•			
Bill Payment	•	View e-Statement / e-Advice	Manage e-Statement / e-Advice	
Time Deposit	•	Document Type:	Please select document type	
e-Statement / e-Advice	•	Latest 10 e-Statements / e-Advices	<u> </u>	
Registration & Settings	•	O Specific Period		
Application & Request	•	From:	[11 v]/[Jul v]/[2023 v]	
Daily Limit Enquiry		To:	[11 ▼]/[Aug ▼]/[2023 ▼]	
Rate Enquiry	•			Submit



2. Login to PBHK Digi, select "e-Statement / e-Advice" on "More" page to view the relevant e-Statement / e-Advice.

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PUBLIC BANK HONG KONG 大 取 銀 行 (音速)	Log Out	~
Settings	~	View e-Statement / e-Advice
e-Statement / e-Advice		Document Type
Contact Us		Please select document type
		Please Select Period :
Live Chat		Latest 10 e-Statements / e-Advices
Information	~	O Specific Period
	2.10	Remarks:
Rates	~	 Each of the selected specific period must not exceed 6 months.
© 2023 Public Bank (Hong Kong) Limited.	All Rights Reserved.	2. Each type of e-Statement / e-Advice are retained
		Show More 🗸
<u> </u>	=	Submit

Please register and become our Net Banking and PBHK Digi user to enjoy more superior banking experience.

Should you have any enquiries, please visit our corporate website at <u>www.publicbank.com.hk</u>, call our Customer Hotline at (852) 8107 0818 or visit our branches in Hong Kong.

Public Bank (Hong Kong) Limited