

25 September 2023

Announcement – Launch of e-Statement and e-Advice Service

Dear Valued Customers,

To promote environment sustainability, we are pleased to announce that the e-Statement and e-Advice (collectively “**the e-Services**”) have been launched via Net Banking and PBHK Digi with effect **from 25 September 2023**. You may enjoy the convenience of viewing of e-Statement and e-Advice free of charge via Net Banking or PBHK Digi after successful subscription. No longer waiting for the post.

New Service of this enhancement

- Subscribe the e-Services via Net Banking
- View and download e-Statement / e-Advice via Net Banking or PBHK Digi

Types of e-Statement and e-Advice

- Consolidated Statement
- Monthly Statement of Securities Account, Statement of Securities Account, Securities Confirmation Note
- Annual Mortgage Loan Interest Statement
- Time Deposit Confirmation, Time Deposit Renewal Advice, Time Deposit Withdrawal Advice

Important Note

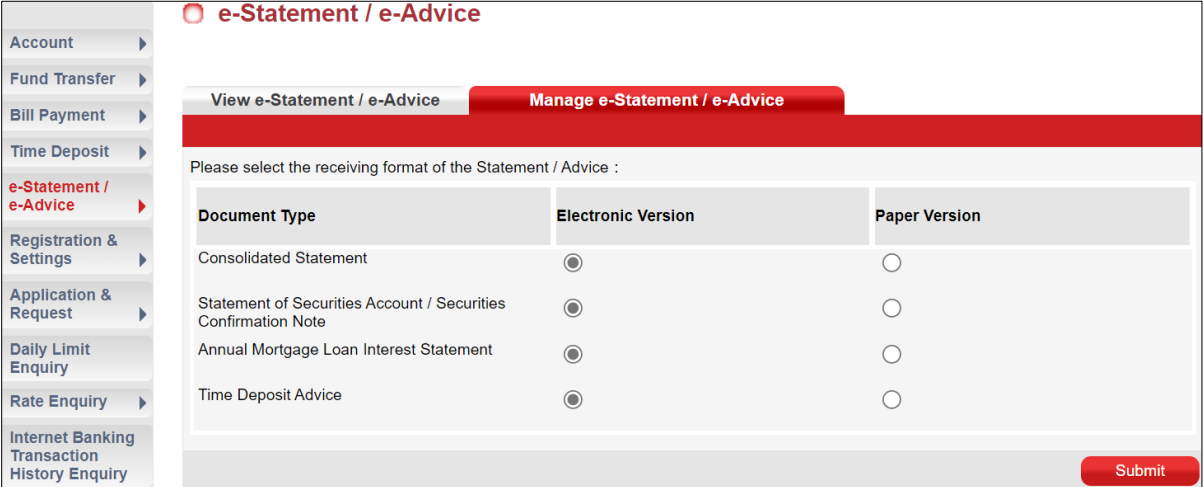
- Customer should ensure to register a valid and up-to-date Hong Kong mobile number and email address with the Bank for a smooth login at Net Banking or PBHK Digi.
- Customer can enjoy free of charge access to the e-Services.
- Customer may subscribe or change the subscription status of the e-Services via Net Banking only.
- The subscription instruction for the e-Services will be effective 2 working days (excluded Saturdays) after subscription.
- The e-Services are applicable to Personal account customers and Corporate account customers.
- PBHK Digi is not applicable to the accountholder type of:
 - Joint;
 - Sole Proprietorship;

- Partnership; and
- Limited Company
- After the successful subscription of the e-Services:
 - the Bank will no longer deliver hardcopy e-Statement / e-Advice to the accountholder(s); and
 - accountholder(s) may retain e-Statement / e-Advice for up to 7 years, starting from the day of subscription.

Steps

A. How to subscribe the e-Statement and e-Advice services (For Net Banking Only)

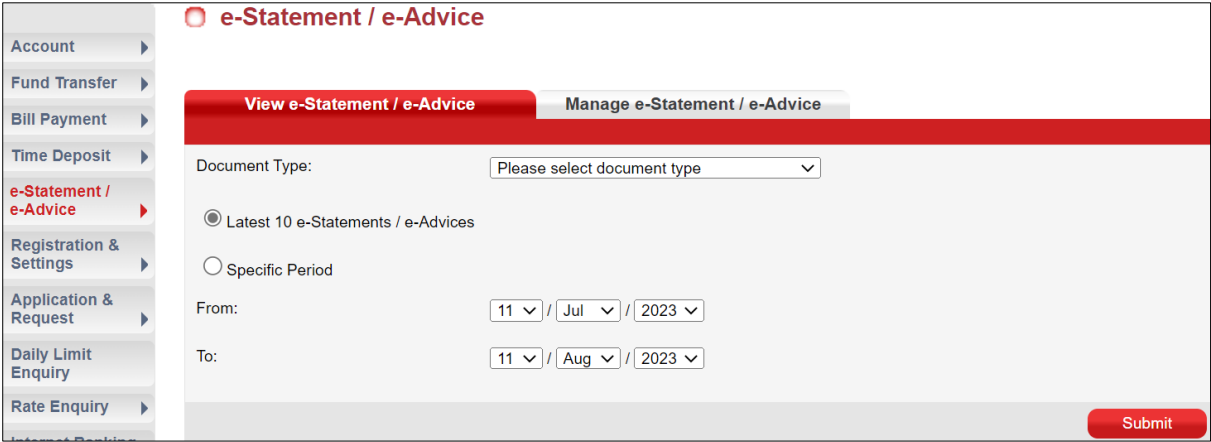
1. Login to Net Banking, select “e-Statement / e-Advice” from the menu and select “Manage e-Statement / e-Advice”.
2. Select the types of documents to be received in electronic version.



Document Type	Electronic Version	Paper Version
Consolidated Statement	<input checked="" type="radio"/>	<input type="radio"/>
Statement of Securities Account / Securities Confirmation Note	<input checked="" type="radio"/>	<input type="radio"/>
Annual Mortgage Loan Interest Statement	<input checked="" type="radio"/>	<input type="radio"/>
Time Deposit Advice	<input checked="" type="radio"/>	<input type="radio"/>

B. How to view and download e-Statement / e-Advice

1. Login to Net Banking, select “e-Statement / e-Advice” from the menu and select “View e-Statement / e-Advice” to view the relevant e-Statement / e-Advice; Or



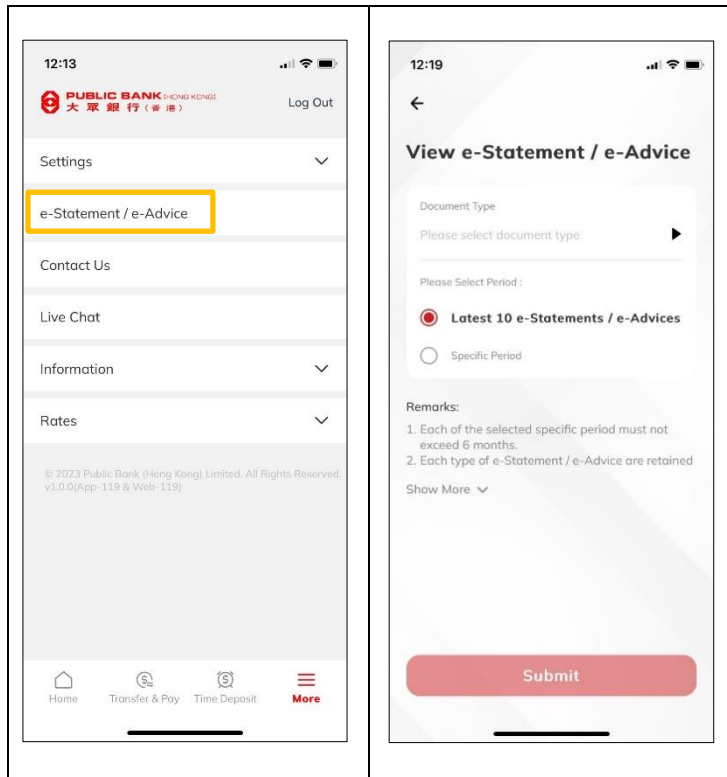
Document Type:

Latest 10 e-Statements / e-Advices
 Specific Period

From: / /

To: / /

2. Login to PBHK Digi, select “e-Statement / e-Advice” on “More” page to view the relevant e-Statement / e-Advice.



Please register and become our Net Banking and PBHK Digi user to enjoy more superior banking experience.

Should you have any enquiries, please visit our corporate website at www.publicbank.com.hk, call our Customer Hotline at (852) 8107 0818 or visit our branches in Hong Kong.

Public Bank (Hong Kong) Limited

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