

13 October 2023

**Unauthorized use of the Bank's name to conduct
telephone marketing calls for personal loan business**

Public Bank (Hong Kong) Limited (the “Bank”) would like to alert members of the public that there were unidentified parties and may continue to be such parties using the name of “Public Bank” without the Bank’s authority to make telephone marketing calls to members of the public to solicit personal loan business. The Bank wishes to advise that such callers have no connection or affiliation with the Bank.

The Bank also would like to remind the public to protect their personal data and do not disclose any personal information to the said callers.

Anyone receiving calls purportedly from staff of “Public Bank” are advised to request the caller to provide his / her full name, department / branch name, contact phone number and then verify with the Bank’s Hotline at (852) 8107 0818 (by pressing “0” and “3” after language selection).

Public Bank (Hong Kong) Limited

Note: If customers do not wish to receive marketing communications from the Bank, they may notify the Bank in writing or by calling the Bank’s Hotline above.